

Zosya Trimbacher

Business Operations Analyst | Data Analyst

12+ years of professional experience, including 4.5 years in tech and fintech at Delivery Hero. Experienced in process optimization, stakeholder management, and cross-functional project coordination, with analytical skills in SQL, Python, Tableau, and Excel. Passionate about using data to improve business processes and support operational decision-making.

ANALYTICS PROJECTS

Rockbuster Stealth — SQL Business Analysis | SQL, Excel.

Queried and joined rental and customer tables to analyze revenue drivers and markets; identified high-value segments and recommended expansion regions. GitHub: github.com/ZosyaTrimbacher/RockbusterStealth

Instacart — Python Customer Segmentation | Python (pandas, NumPy, Matplotlib, Seaborn)

Cleaned and analyzed 3M+ orders to profile loyalty and spending patterns, informing targeted marketing and retention strategies. GitHub: github.com/ZosyaTrimbacher/Instacart

Influenza Season Staffing Requirements — Tableau + Statistics | Tableau, Excel.

Merged CDC influenza mortality and Census demographic data to analyze hospital staffing patterns. Ran descriptive statistics and t-tests confirming elderly risk, grouped states by vulnerability tiers, and built Tableau dashboards highlighting seasonal hotspots and staffing recommendations. Tableau: <https://public.tableau.com/app/profile/zosya.trimbacher>

WORK EXPERIENCE

Delivery Hero SE, Berlin — Team Assistant II, Fintech & People Team Dec 2019 - Jun 2024

- Supported VP, CMO, and CPO across Fintech and Europe divisions, coordinating cross-functional projects, executive schedules, and stakeholder communications
- Led a cross-functional merchandise project involving 12 stakeholders, coordinating compliance, procurement, and logistics across multiple EU markets
- Redesigned recruitment and onboarding workflows during team growth from 60 to 200 employees, reducing processing time by 30%
- Promoted internally in recognition of process improvement initiatives and awarded an "Outstanding" performance rating
- Improved procurement and communication workflows using SAP Ariba and Concur, reducing manual processes and increasing operational efficiency

Queensland University of Technology, Brisbane — Administrative Assistant Jan 2018 - Aug 2019

- Managed end-to-end recruitment process for HR team, coordinating candidate screening and interviews
- Optimized reporting and financial reconciliation processes
- Delivered data support for student and staff records, ensuring confidentiality compliance

CONTACT

+49 176 87999015

z.trimbacher@gmail.com

[Portfolio](#) | [LinkedIn](#) | [GitHub](#) | [Tableau](#)

12059 Berlin, Germany.

SKILLS

- Data Analysis & Reporting: SQL • Python • Tableau • Excel (*Pivot Tables, VLOOKUP, Power Query*)
- ERP & Procurement Systems: SAP Ariba • SAP Concur • SAP Fiori
- Project & Collaboration Tools: Jira • Confluence • Miro • SharePoint • Workday (*basic reporting*)
- Process Improvement: Workflow Design • Requirements Gathering

EDUCATION

Mayerfeld Consulting

Practicum Program - Data Analyst
Mid June 2026 - Mid July 2026
Berlin, Germany, 2026.

CareerFoundry

Data Analytics Program
(5-month intensive course).
Berlin, Germany, 2025.

Queensland University of Technology

B.A. Media & Communication.
Brisbane, Australia.

Martin College

Certificate III in Business
Fundamentals & Hospitality
Management (focus on
administration and operations).
Brisbane, Australia.

LANGUAGES

- English - Native
- German - Beginner (A2)
- Russian - Professional
- Ukrainian - Beginner